

# Land Title Identity Verification



A face to face ID check is required for real estate transactions in Australia.

ZipID comes to you to complete this requirement quickly and securely.

AUTHORISED AGENT OF

Tic:Toc Home Loans

BUSINESS CODE FOR BOOKING

121005

## Book your ID check in under 2 minutes

- 1 Go to [zipid.com.au](http://zipid.com.au)
- 2 Enter the Business Code above
- 3 Choose a time and place that suits you (home or work)

**BOOK  
TODAY**

## Don't wait in line, we come to you.

We meet you at home or work at a time convenient to you.

Booking available Monday to Saturday.

No other ID check required.



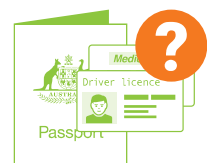
CONVENIENT ID CHECK  
IN 5 MINUTES



SECURELY PROTECTS YOUR  
PERSONAL INFORMATION



AUTHORISED  
ID CHECK SPECIALISTS



FOR HELP VISIT [ZIPID.COM.AU](http://ZIPID.COM.AU)  
OR CALL US ON 1300 073 744

See back for more details

# Frequently asked questions

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## Why is an ID check required?

The law requires parties to property transactions to have their identity verified face to face. This helps to ensure trust and safety.

## I haven't had to do this before. Why now?

An ID check may not have been a requirement the last time you bought or sold a property. The law now requires this step.

## How long will the appointment take?

Your ID check only takes 5 minutes. The appointment will be conducted by a specially trained ZipID representative from Toll Fast using ZipID's secure technology.

## Does ZipID come to my suburb?

ZipID is available in metro areas and suburbs. You can check if your suburb (work or home) is covered at [zipid.com.au](http://zipid.com.au).

## Client Authorisation Form?

If you have been provided with a Client Authorisation Form by your conveyancer or solicitor please bring, sign and date this at your ZipID appointment. We will capture an image of this.

## What ID documents are required?

Specific combinations of original government issued ID documents are required. The most common eligible combinations are:

- ▶ Australian Passport + Australian Driver's Licence; or
- ▶ Australian Driver's Licence + Full Birth Certificate + Medicare Card.

Plus many more options. Our online booking form will step you through what you require.

## Are copies of ID documents acceptable?

No. It is a requirement that the ID documents must be originals and not copies (including certified copies).

## What if the ID documents are expired?

Australian passports expired by less than 2 years are acceptable. Otherwise, if your ID documents have expired or will be expired at the time of your appointment you will need to have them reissued.

## Will you take my photo?

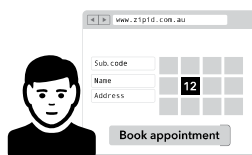
Yes. This helps demonstrate that you are the same person as shown in your photo ID documents.

## How are my identity details protected?

ZipID respects your privacy and securely protects all of your personal information. Please view our privacy policy at [zipid.com.au/privacy](http://zipid.com.au/privacy).

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## How does ZipID work?



**1** You book an appointment at a time and place that suits you (home or work).



**2** Our mobile representative meets you and performs the ID check – takes 5 minutes.



**3** Your conveyancer or solicitor receives a secure verified ID report from us.

Have more questions or need help? Visit [zipid.com.au](http://zipid.com.au)

